# **Business Online Account Access**

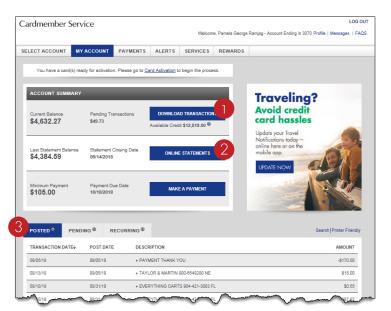
myaccountaccess.com

# Account Summary (Homepage)

Authorized Offer (AO) – This Account Summary screen is what you will see when you first log in and it displays all the account management options.

Employee Cardmember – You will be taken to this same screen upon logging in but will not see the Select Account tab along the top as those functions are available only to the AO on a central bill account.

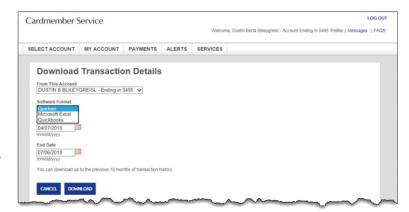
- 1 Download transactions
- 2 View an online statement
- 3 View transaction details



### 1. Download Transaction

Authorized Officer – The dropdown menu allows you to view/download all transaction activity into a variety of software including Quicken, Microsoft Excel, and Quickbooks (based on industry)

Employee Cardmember – You will have access to your individual transactions.



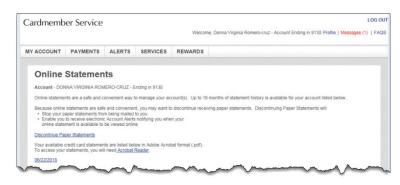


### 2. Online Statements

Note: You can download up to 18 months of transaction history. You could also contact Cardmember Service if you require more than 18 months of data.

Authorized Officer – Provides you a safe and convenient way to manage all employee statements

Employee Cardmember – You can view your individual statement

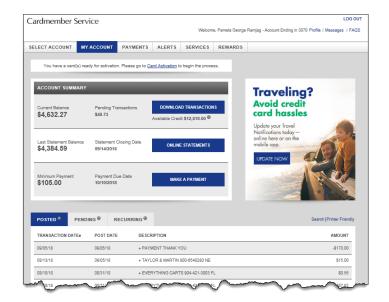


**Note:** You can view 18 months of statements. You may also contact Cardmember Service if you require statements older than 18 months

### 3. Transaction Details

Authorized Officer – Allows you to view/organize all transaction activity on the entire account. You can select date ranges to search and can sort information by column headings

Employee Cardmember – You can view transaction activity for your individual account



### Select Accounts

Authorized Officer – Provides you a summary of all account holders rolling up to the central billed account. You can then select any of the accounts to review transactions.

Employee Cardmember – You will not see this option as you can only view your own account information

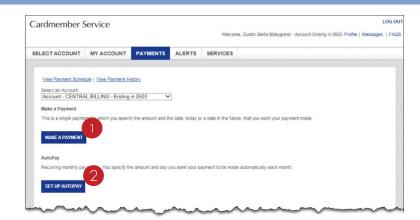


# Manage Payments:

Authorized Officer – You have two methods to process a payment:

- Single payment (click the Make a Payment button)
- 2 Recurring payments (click the Set Up AutoPay button)

Employee Cardmember – You have access to the single payment (#1) option



## 1. Make a Payment:

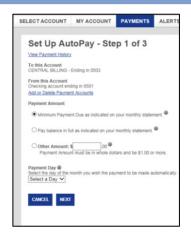
This is a single payment for which you can specify the amount and the date – today or in the future – that you want the payment made



# 2. AutoPay:

Recurring monthly payment. Authorized Officers can specify the amount and day of payment to be made automatically each month

**Note:** Payments made on weekend, holidays, or after 7 p.m. CT will be processed on the next business day.



## Alerts:

Authorized Officer – You can set up alerts when events you define occur within employee accounts via email or text message<sup>1</sup>

Employee Cardmember – You can set up alerts for your account

#### Account Alert Options:

Setup: Click the link for each alert you wish to establish on your account. Alerts are established in the following categories:

- Balance Alerts
   Alerts on your balance/credit
- Statement and Payment Alerts
   Alerts to notify you about the status of your statement or payment
- Transaction Alerts
   Alerts you to when certain transactions have been made on your card

### Security Alert Options:

Setup: Select the contact address(es) you would like to be alerts when any changes happen to and click save:

- ✓ Your profile
- Login changes to your online account access
- ✓ Credit card changes

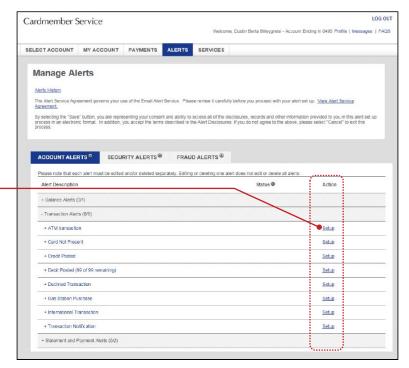
# Enrol in Security Alerts to receive notification if one of the events listed below occurs on your account. Note Some security alerts may not be available when accessing via your express login. Profile Changes for Credit Card Changes to your mail or email address. Home or mobile prince number changes. Login Changes for Account Access only Online Basining Personal ID on Password changed. The Basining Personal ID and Password disabled due to multiple incorrect login attempts. To Sheld set up or changed. Credit Card Changes Card is activated online or through phone channel. Stohus Active Active Active Mone Salected BELETE SAVE

### Fraud Alert Option

Setup: click the link to establish a two-way text alert

✓ Update Contact Information





## Cardmember Service:

Authorized Officer – Allows you access to many services to manage your account, including adding an Authorized Representative, requesting credit line increases and establishing a digital wallet

- 1) Add Authorized Representative:
- 2 Travel Notifications
- 3 Manage Employees
- 4 Spend Analysis
- 5 Annual Account Summary
- 6 Free Credit Score



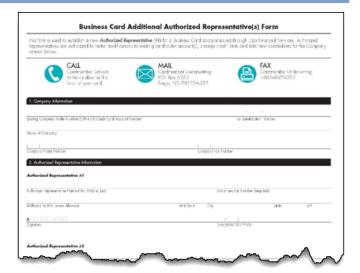
Employee Cardmember – Allows you to update your account profile, contact Cardmember Service, and view the Spend Analysis and Annual Account Summary information for your card

# 1. Add Authorized Representative:

AO can fill out and submit this form to add up to 4 Authorized Representatives (AR) who can help manage the account by performing tasks via Cardmember Service:

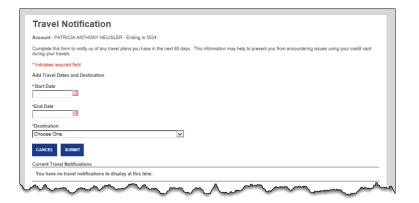
- Add new employee cardmembers
- Close employee accounts
- Adjust employee card credit limits

Note: If an Authorized Representative has an employee card, they will have the functionalities of an Employee Cardmember when logging into myaccountaccess.com



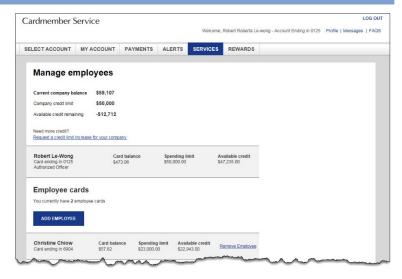
## 2. Travel Notifications:

Notify the credit card company of upcoming travel plans to prevent you from encountering issues using your credit card during your travels.



# 3. Manage Employees:

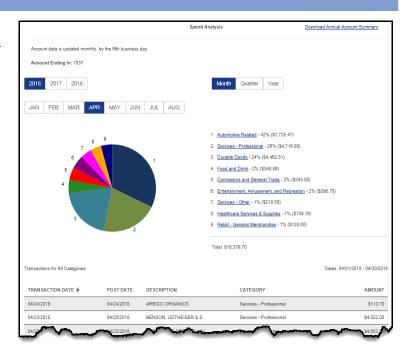
Authorized Officer – You can add or remove employee cards to/from business accounts and set spending for the new accounts limits



# 4. Spend Analysis:

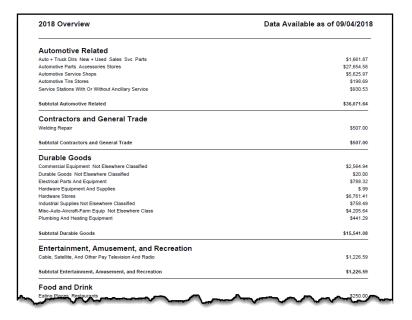
An interactive tool allows the AO to review his/her spend by month, quarter and year to identify trends and unusual activity. Data is loaded on a monthly basis, available by the fifth business day of the month

You can review up to 36 months of reports and view total spending by category



# 5. Annual Account Summary:

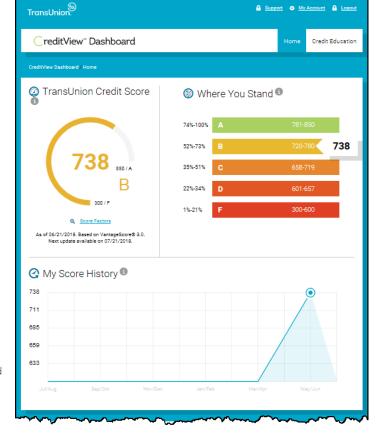
A detailed yearly review of your spending by category. The report further breaks down to illustrate each transaction for the year under each category



## 6. Free Credit Score<sup>2</sup>:

You can check your credit score for free anytime you need, and as often as you want without any effect on your score. Your score is updated monthly

Use the Score Trends Graph to view up to 12 months of scores, or use the Score Simulator to estimate what your score could be if you take certain actions



<sup>2</sup> Free credit score access, Alerts and Score Simulator through TransUnion's CreditView™ Dashboard are available to Elan Financial Services Online Account Access customers only. Alerts require TransUnion database match. It is possible that some enrolled members may not qualify for the Alert functionality. Free credit score by TransUnion® is for educational purposes only and is not used by Elan Financial Services to make credit decisions. Credit score can be updated every 30 days, upon login.

### Rewards Center:

Authorized Officer - You have access to review all your reward options and redeem your points.

Employee Cardmember – You would not have access to redeem rewards on a central billed account

Cardmember Service

Cardmember Service

Cardmember Service

Welcome, Donna Virginia Romero-cruz - Account Ending in 9130 Profile | Messages (1) | FAGS

MY ACCOUNT | PAYMENTS | ALERTS | SERVICES | REWARDS

Rewards Center

Net Rewards Points Since Last Statement: 0
By cisting on the Text Fustion, you will listen Check Card Account Access and enter the Rewards Center. If you would the to resume your session and return to the Transaction Details page, click the "Concert button.

As a service to our andmembers, we will maintain your reseason while you are reviewing your reward information. When you are reviewing your reward information when you are reviewing your reward information. When you are reviewing your reward information. When you are reviewing your reward information when you are reviewing your reward information. When you are reviewing your reward information when you are reviewing your reward information. When you are reviewing your reward information. When you are reviewing your reward information when you are reviewing your reward information. When you are reviewing your reward information. When you are reviewing your reward information.

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Rewards Your Way.

Reward

# Profile:

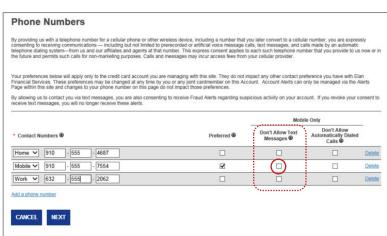
Authorized Officer – Allows you to update your contact information and change security settings for Personal ID and Passwords

Employee Cardmember: You can also update your own Personal ID and Password and establish two-way text alerts

**Update Contact**: You can establish real time, two-way text alerts from this link to help with early fraud detection. When enabled, if a potential fraudulent transaction is detected:

- 1. Transaction is approved
- Account is blocked for further transactions
- 3. Text message sent to mobile phone
- 4. You respond
  - a. Approve and block is removed
  - b. Decline and you are promoted to call
    Cardmember Service
    (1-800-558-3424) to resolve





Note: To enable fraud text alerts you will need to uncheck the Don't Allow Text Messages box for your mobile phone number on the Profile page.